FY 2021 Performance-Based Bonus Scorecard

CENTRAL MINDANAO UNIVERSITY

ELIGIBLE

Eligible
personnel of
CMU are
entitled to
55.25% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 81.82% (9 out of 11) of the Congressapproved performance targets for FY 2021; failure to meet the target for 2 indicators are due to uncontrollable factors



PROCESS RESULTS

Achieved ISO certification or its equivalent certification for all frontline services



FINANCIAL RESULTS

Achieved an average of 46% Disbursements and Earmarked Income BUR*



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 87.5% overall satisfaction rate; 100% resolution of #8888 complaints and 100% resolution of complaints received from the CCB platform

17
TOTAL SCORE

4 SCORE 5 SCORE

3 SCORE 5

SCORE

85
TOTAL POINTS

20

POINTS

25

POINTS

15

POINTS

25

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 11 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT

^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.









