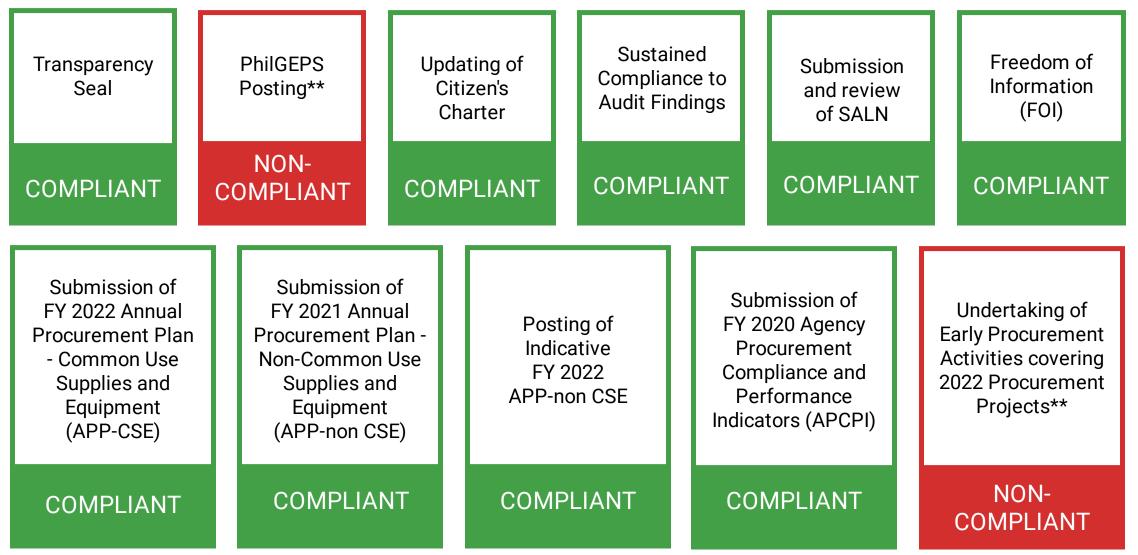
FY 2021 Performance-Based Bonus Scorecard

CAVITE STATE UNIVERSITY

ELIGIBLE		<u></u>	P	2
Eligible personnel of CavSU are	PERFORMANCE RESULTS	PROCESS RESULTS	FINANCIAL RESULTS	CITIZEN/CLIENT SATISFACTION RESULTS
entitled to 48.75% of monthly basic salary	Achieved 100% (14 out of 14) Congress- approved performance targets for FY 2021	Achieved ISO certification or its equivalent certification for at least 80% of frontline services	Achieved an average of 46.48% Disbursements and Earmarked Income BUR*	Achieved a 3.46 overall satisfaction rating, with 75% resolution of #8888 and no complaints received from the CCB platform*
15 total score	5 score	4 SCORE	3 score	3 score
75 TOTAL POINTS	25 POINTS	20 POINTS	15 points	15 POINTS



Compliant in 9 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems