#### FY 2021 Performance-Based Bonus Scorecard

### **CARAGA STATE UNIVERSITY**

#### **ELIGIBLE**

Eligible
personnel of
CARSU are
entitled to
52% of
monthly basic
salary



## PERFORMANCE RESULTS

Achieved 93.33% (14 out of 15) of the Congressapproved performance targets for FY 2021; failure to meet the target for 1 indicator is due to controllable factors\*



## PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services\*



## FINANCIAL RESULTS

Achieved an average of 81.08% Disbursements and Earmarked Income BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

overall
satisfaction
rating, with 100%
resolution of the
#8888
complaints, and
did not receive
complaints from
the CCB platform

16
TOTAL SCORE

3

SCORE

3

SCORE

5 SCORE

SCORE

80

TOTAL POINTS

15

POINTS

15

POINTS

25

POINTS

' || ~

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### **Compliant in 11 out of 11 Agency Accountability Requirements**

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT

<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.









