

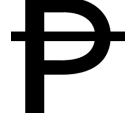



FY 2021 Performance-Based Bonus Scorecard  
**CAPIZ STATE UNIVERSITY**

<p><b>NOT ELIGIBLE</b></p> <p>The CAPSU achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.</p>	<p></p> <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 76.47% (13 out of 17) of the Congress-approved performance targets for FY 2021; failure to meet the targets for 3 indicators are due to uncontrollable factors, while the deficiency for 1 indicator is due to controllable factors</p>	<p></p> <p><b>PROCESS RESULTS</b></p> <p>Achieved ISO certification or its equivalent certification for less than 80% of frontline services</p>	<p></p> <p><b>FINANCIAL RESULTS</b></p> <p>Achieved an average of 54.77% Disbursements and Earmarked Income BUR</p>	<p></p> <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved a 4.72 overall satisfaction rating, with 100% resolution of #8888 complaints and did not receive complaints from the CCB platform</p>	
	<p><b>12</b></p> <p>TOTAL SCORE</p>	<p><b>1</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>
	<p><b>60</b></p> <p>TOTAL POINTS</p>	<p><b>5</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

**Compliant in 8 out of 11 Agency Accountability Requirements**

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPS Posting</p> <p><b>NON-COMPLIANT</b></p>	<p>Updating of Citizen's Charter</p> <p><b>COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p><b>NON-COMPLIANT</b></p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p><b>NON-COMPLIANT</b></p>	

