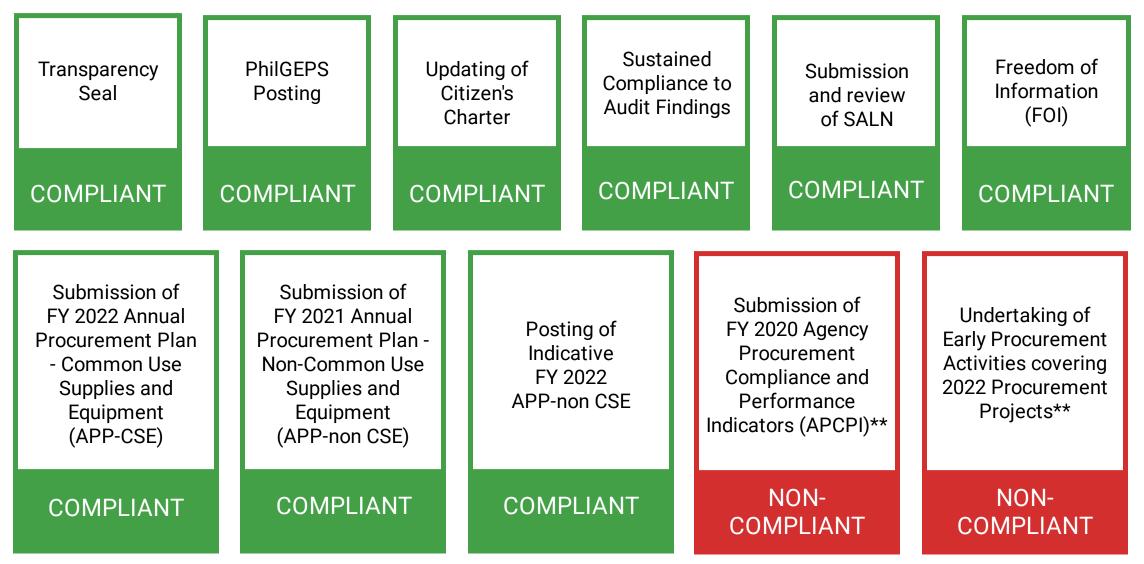
FY 2021 Performance-Based Bonus Scorecard BUKIDNON STATE UNIVERSITY

ELIGIBLE		<u></u>	Þ	2
Eligible personnel of BUKSU are entitled to	PERFORMANCE RESULTS	PROCESS RESULTS	FINANCIAL RESULTS	CITIZEN/CLIENT SATISFACTION RESULTS
52% of monthly basic salary	Achieved 92.86% (13 out of 14) of the Congress- approved performance targets for FY 2021; failure to meet the target for 1 indicator is due to controllable factors*	Achieved ISO certification or its equivalent certification for at least 80% of frontline services	Achieved an average of 60% Disbursements and Earmarked Income BUR	Achieved a 4.93 overall satisfaction rating, with 100% resolution of #8888 complaints, and did not receive complaints from the CCB platform
16 total score	3 score	4 SCORE	4 SCORE	5 score
80 TOTAL POINTS	15 POINTS	20 POINTS	20 POINTS	25 POINTS



Compliant in 9 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems