





FY 2021 Performance-Based Bonus Scorecard BENGUET STATE UNIVERSITY

<p>NOT ELIGIBLE</p> <p>The BengSU achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.</p>	<p></p> <p>PERFORMANCE RESULTS</p> <p>Achieved 64.29% (9 out of 14) of the Congress-approved performance targets for FY 2021; failure to meet the target for 1 deficiency is due to uncontrollable factors, while the deficiencies for 4 indicators are due to controllable factors</p>	<p></p> <p>PROCESS RESULTS</p> <p>Achieved ISO certification or its equivalent certification for less than 80% of frontline services</p>	<p></p> <p>FINANCIAL RESULTS</p> <p>Achieved an average of 47% Disbursements and Earmarked Income BUR</p>	<p></p> <p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved an average of 3.88 overall satisfaction rating, with 100% resolution of #8888 complaints and did not receive complaints from the CCB platform</p>	
	<p>12</p> <p>TOTAL SCORE</p>	<p>1</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>	<p>5</p> <p>SCORE</p>
	<p>60</p> <p>TOTAL POINTS</p>	<p>5</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>	<p>25</p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>	<p>Updating of Citizen's Charter</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>NON-COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p>NON-COMPLIANT</p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p>COMPLIANT</p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>COMPLIANT</p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p>COMPLIANT</p>	

