





FY 2021 Performance-Based Bonus Scorecard

TARIFF COMMISSION

ELIGIBLE Eligible personnel of TC are entitled to 65% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (14 out of 14) Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 100% (7 out of 7) of its frontline services	 FINANCIAL RESULTS Achieved 88.65% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.36 satisfaction rate; with 100% #8888 complaints resolved; and no CCB complaints received
20 TOTAL SCORE	5 SCORE	5 SCORE	5 SCORE	5 SCORE
100 TOTAL POINTS	25 POINTS	25 POINTS	25 POINTS	25 POINTS

Legend:	1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects*	
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT	

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

