





COMMISSION ON POPULATION AND DEVELOPMENT

ELIGIBLE Eligible personnel of POPCOM are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 66.67% (4 out of 6) of its Congress-approved performance targets for FY 2021; deficiency due to an uncontrollable factor*	 PROCESS RESULTS Achieved ease of transaction for 77.78% (7 out of 9) of its frontline services*	 FINANCIAL RESULTS Achieved 92% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.88 satisfaction rate; with 100% #8888 complaints resolved; and no CCB complaints received
15 TOTAL SCORE	2 SCORE	3 SCORE	5 SCORE	5 SCORE
75 TOTAL POINTS	10 POINTS	15 POINTS	25 POINTS	25 POINTS

Legend:	1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects**	
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

