FY 2021 Performance-Based Bonus Scorecard

NEGROS ORIENTAL STATE UNIVERSITY

NOT ELIGIBLE

The NORSU achieved 45 points and is Not Eligible for the grant of FY 2021 PBB.



PERFORMANCE RESULTS

Achieved 52.94%
(9 out of 17) of
the Congressapproved
performance
targets for FY
2021; failure to
meet the targets
for 8 indicators
are due to
controllable
factors



PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services



FINANCIAL RESULTS

Achieved an average of 27% Disbursements and Earmarked Income BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 2.83
overall
satisfaction
rating, with 80%
resolution of
#8888 complaints
and 100%
resolution of CCB
complaints

TOTAL SCORE

SCORE

3 SCORE

SCORE

3 SCORE

45
TOTAL POINTS

5 POINTS

15
POINTS

10
POINTS

15

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 4 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT Updating of Citizen's Charter

NON-COMPLIANT Sustained Compliance to Audit Findings

NON-COMPLIANT Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

NON-COMPLIANT

Submission of FY 2022 Annual Procurement Plan

- Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

NON-COMPLIANT Undertaking of Early Procurement Activities covering 2022 Procurement Projects

> NON-COMPLIANT









