





FY 2021 Performance-Based Bonus Scorecard

INTRAMUROS ADMINISTRATION

ELIGIBLE Eligible personnel of IA are entitled to 61.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 82.35% (14 out of 17) of the Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors	 PROCESS RESULTS Achieved ease of transaction in 100% (24 out of 24) of its frontline services	 FINANCIAL RESULTS Achieved 95.83% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.62 satisfaction rating; with no #8888 and CCB complaints received
	4 SCORE	5 SCORE	5 SCORE	5 SCORE
	20 POINTS	25 POINTS	25 POINTS	25 POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects* NON-COMPLIANT	

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

