





FY 2021 Performance-Based Bonus Scorecard

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT - OFFICE OF THE SECRETARY

ELIGIBLE Eligible personnel of DSWD-OSEC are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 70.97% (22 out of 31) of its Congress-approved performance targets for FY 2021*	 PROCESS RESULTS Achieved ease of transaction for 30.59% (26 out of 85) of its frontline services*	 FINANCIAL RESULTS Achieved 90.21% Disbursement BUR*	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.81 satisfaction rate and 100% resolution of #8888/CCB complaints
15 TOTAL SCORE	2 SCORE	3 SCORE	5 SCORE	5 SCORE
75 TOTAL POINTS	10 POINTS	15 POINTS	25 POINTS	25 POINTS
Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS				

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting**	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects**	
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

