

FY 2021 Performance-Based Bonus Scorecard

VETERANS MEMORIAL MEDICAL CENTER

ELIGIBLE Eligible personnel of VMMC are entitled to 48.75% of monthly basic salary	PERFORMANCE RESULTS Achieved 63% (5 out of 8) of the Congress-approved performance targets for FY 2021 *	PROCESS RESULTS Achieved ease of transaction for 100% (24 out of 24) of its frontline services	FINANCIAL RESULTS Achieved 83.03% Disbursement BUR	CITIZEN/CLIENT SATISFACTION RESULTS Achieved 96% satisfaction rate; no #8888 complaints received; and 100% resolution of CCB complaints
17 TOTAL SCORE	2 SCORE	5 SCORE	5 SCORE	5 SCORE
85 TOTAL POINTS	10 POINTS	25 POINTS	25 POINTS	25 POINTS
Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS				

Compliant in 6 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting** NON-COMPLIANT	Updating of Citizen's Charter** NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)** NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE** NON-COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects** NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

