FY 2021 Performance-Based Bonus Scorecard **TECHNICAL COOPERATION COUNCIL OF THE PHILIPPINES**

<section-header><section-header><text></text></section-header></section-header>	Image: constraint of the constra	ControlPROCESSPROCESSControlContr	FINANCIAL RESULTSAchieved 88.49% Disbursement BUR	CITIZEN/CLIENT SATISFACTION RESULTS DID NOT CONDUCT A CITIZEN/CLIENT SATISFACTION SURVEY for all frontline Services; no complaints received from the Services; no complaints received from the B8888 and the CCB platforms*
14	5	3	5	1
total score	score	score	score	SCORE
70	25	15	25	5
TOTAL POINTS	POINTS	POINTS	points	POINTS

Compliant in 5 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems