FY 2021 Performance-Based Bonus Scorecard

TECHNOLOGY APPLICATION AND PROMOTION INSTITUTE

ELIGIBLE

Eligible
personnel of
TAPI are
entitled to
55.25% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 66.7%
(4 out of 6) of its
Congressapproved
performance
targets for FY
2021; deficiencies
due to
uncontrollable
factors *



PROCESS RESULTS

Achieved ease of transaction for 100% (44 out of 44) of its frontline services



FINANCIAL RESULTS

Achieved 82.54% Disbursement BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 4.70 satisfaction rate and 100% #8888/CCB complaints resolved

17
TOTAL SCORE

2 SCORE 5 SCORE

5 SCORE 5 SCORE

85
TOTAL POINTS

10
POINTS

25
POINTS

25
POINTS

25
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 7 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT COME

PhilGEPS Posting**

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings**

NON-COMPLIANT Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)**

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects**

> NON-COMPLIANT

^{**}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.