## FY 2021 Performance-Based Bonus Scorecard **PROCUREMENT SERVICE**

<section-header><section-header><text></text></section-header></section-header>	Image: constraint of the constra	<section-header>ControlPROCESS RESULTSAchieved ease of transaction for 86.67% (13 out of 15) of its frontline services</section-header>	<section-header><section-header><text></text></section-header></section-header>	OCITIZEN/CLIENT SATISFACTION RESULTSAchieved 96.83% and 98.68% satisfaction rate; 100% resolution of #8888 complaints, and no CCB complaints received
17	4	4	4	5
total score	SCORE	SCORE	SCORE	score
<b>85</b>	<b>20</b>	<b>20</b>	<b>20</b>	25
Total points	POINTS	POINTS	POINTS	POINTS

## Compliant in 10 out of 11 Agency Accountability Requirements

Transparenc Seal	y		PhilGEPS Posting		Updating of Citizen's Charter			Susta Complia Audit Fi	ance to			Submission and review of SALN			Freedom of Information (FOI)	
COMPLIAN	т	C	OMPLIANT		COMPLIANT			COMPLIANT		NT		COMPLIANT			COMPLIANT	
Submissio FY 2022 Ar Procuremen - Common Supplies a Equipme (APP-CS	nual Plan Use nd nt		Submissio FY 2021 An Procurement Non-Commo Supplies a Equipme (APP-non C	Annual nt Plan - non Use s and nent		Posting of Indicative FY 2022 APP-non CSE			Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)			Undertaking of Early Procurement Activities covering 2022 Procurement Projects				
COMPLIA	COMPLIANT NON-COMPLIA			т	COM	PL	IANT		СС	)V	/IPLIANT			COMPLIANT		

\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems