





FY 2021 Performance-Based Bonus Scorecard

PROFESSIONAL REGULATION COMMISSION

ELIGIBLE Eligible personnel of PRC are entitled to 61.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 81.18% (9 out of 11) of its Congress-approved performance targets for FY 2021; deficiencies were due to uncontrollable factors	 PROCESS RESULTS Achieved targets to ease of transaction (streamlining, digitization, standardization) in all frontline services	 FINANCIAL RESULTS Achieved 87.82% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.56 satisfaction rating and 100% resolution of #8888/CCB complaints
	4 SCORE	5 SCORE	5 SCORE	5 SCORE
	20 POINTS	25 POINTS	25 POINTS	25 POINTS
19 TOTAL SCORE				
95 TOTAL POINTS				

Legend:

1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting* NON-COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)* NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects* NON-COMPLIANT	

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

