FY 2021 Performance-Based Bonus Scorecard

PAROLE AND PROBATION ADMINISTRATION

ELIGIBLE

Eligible
personnel of
PPA are
entitled to
55.25% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 85.71% (6 out of 7) of its Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors



PROCESS RESULTS

Achieved ease of transaction for 60% (6 out of 10) of its frontline services*



FINANCIAL RESULTS

Achieved 94.24% Disbursement BUR



CITIZEN/CLIENT SATISFACTION

RESULTS

Achieved a 4.94 satisfaction rate; 100% resolution of #8888 complaints; and no CCB complaints received

17
TOTAL SCORE

4 SCORE 3 SCORE 5 SCORE 5 SCORE

85
TOTAL POINTS

20

POINTS

15
POINTS

25
POINTS

25
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

Non

NON-COMPLIANT

PhilGEPS

Posting**

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)**

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement

Projects**

NON-COMPLIANT

^{**}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.