

FY 2021 Performance-Based Bonus Scorecard

PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION

<div>ELIGIBLE</div> <div>Eligible personnel of POEA are entitled to 55.25% of monthly basic salary</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 88.89% (8 out of 9) of the Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved ease of transaction for 33.33% (14 out of 42) of its frontline services*</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 90.55% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>Achieved 94.28% satisfaction rate and 100% resolution of #8888/CCB complaints</div>
<div>17</div> <div>TOTAL SCORE</div>	<div>4</div> <div>SCORE</div>	<div>3</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>
<div>85</div> <div>TOTAL POINTS</div>	<div>20</div> <div>POINTS</div>	<div>15</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>
<div>Legend:</div> <div><div>1 SCORE = 5 POINTS</div><div>2 SCORE = 10 POINTS</div><div>3 SCORE = 15 POINTS</div><div>4 SCORE = 20 POINTS</div><div>5 SCORE = 25 POINTS</div></div>				

Compliant in 9 out of 11 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting</div> <div>COMPLIANT</div>	<div>Updating of Citizen's Charter</div> <div>COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>COMPLIANT</div>	<div>Submission and review of SALN**</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**</div> <div>NON-COMPLIANT</div>	<div>Posting of Indicative FY 2022 APP-non CSE</div> <div>COMPLIANT</div>	<div>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)**</div> <div>NON-COMPLIANT</div>	<div>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</div> <div>COMPLIANT</div>	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

