





PHILIPPINE FIBER INDUSTRY DEVELOPMENT AUTHORITY

ELIGIBLE Eligible personnel of PHILFIDA are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 77.77% (7 out of 9) Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 100% (83 out of 83) of its frontline services*	 FINANCIAL RESULTS Achieved 80% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 4.76 overall satisfaction rate; 34.16% resolution of #8888 complaints and 93.33% resolution of complaints received thru the CCB platform*	
	15 TOTAL SCORE	4 SCORE	3 SCORE	5 SCORE	3 SCORE
	75 TOTAL POINTS	20 POINTS	15 POINTS	25 POINTS	15 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 5 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPs Posting** NON-COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings** NON-COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI)** NON-COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)** NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)** NON-COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects** NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

