#### FY 2021 Performance-Based Bonus Scorecard

#### PHILIPPINE ECONOMIC ZONE AUTHORITY

**ELIGIBLE** 

Eligible
personnel of
PEZA are
entitled to
65% of
monthly basic
salary



### PERFORMANCE RESULTS

Achieved 100% (6 out of 6) of its Congressapproved performance targets for FY 2021



### PROCESS RESULTS

Achieved ease of transaction (streamlining, digitization, standardization) for all of its frontline services



## FINANCIAL RESULTS

Achieved 80% Disbursement BUR



# CITIZEN/CLIENT SATISFACTION

**RESULTS** 

Achieved 99.91% satisfaction rate and 100% #8888/CCB complaints resolved

20
TOTAL SCORE

5 SCORE 5 SCORE

5 SCORE 5 SCORE

100
TOTAL POINTS

25

**POINTS** 

25

**POINTS** 

25

POINTS

25

**POINTS** 

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### **Compliant in 9 out of 11 Agency Accountability Requirements**

Transparency Seal

COMPLIANT

NON-COMPLIANT

**PhilGEPS** 

Posting\*

Updating of Citizen's Charter

**COMPLIANT** 

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)\*

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects\*

> NON-COMPLIANT

<sup>\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.









