





FY 2021 Performance-Based Bonus Scorecard

PHILIPPINE CHILDREN'S MEDICAL CENTER

ELIGIBLE Eligible personnel of PCMC are entitled to 45.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 70% (7 out of 10) of its Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	 PROCESS RESULTS Achieved ease of transaction for 21.95% (9 out of 41) of its frontline services*	 FINANCIAL RESULTS Achieved 65.31% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 98.34% satisfaction rate and no #8888/CCB complaints received	
	14 TOTAL SCORE	2 SCORE	3 SCORE	4 SCORE	5 SCORE
	70 TOTAL POINTS	10 POINTS	15 POINTS	20 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 11 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

