# PRESIDENTIAL COMMISSION ON GOOD GOVERNMENT

**ELIGIBLE** 

Eligible
personnel of
PCGG are
entitled to
65% of
monthly basic
salary



## PERFORMANCE RESULTS

Achieved 100%
(3 out of 3)
Congressapproved
performance
targets for FY
2021



## PROCESS RESULTS

Achieved ease of transaction for 100% (13 out of 13) of its frontline services



#### FINANCIAL RESULTS

Achieved 98.85% Disbursement BUR



#### CITIZEN/CLIENT SATISFACTION RESULTS

Achieved an 4.89 overall average satisfaction rate; 100% resolution of #8888 complaints and did not receive complaints from the CCB platform

20 TOTAL SCORE 5 SCORE 5 SCORE

5 SCORE 5

SCORE

100
TOTAL POINTS

25
POINTS

25
POINTS

25
POINTS

25

**POINTS** 

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal

**COMPLIANT** 

Posting

**PhilGEPS** 

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

**COMPLIANT** 

Submission and review of SALN

**COMPLIANT** 

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)\*

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT

<sup>\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.









