

FY 2021 Performance-Based Bonus Scorecard

OVERSEAS WORKERS WELFARE ADMINISTRATION

<div>NOT ELIGIBLE</div> <div>The OWWA achieved 55 points and is Not Eligible for the grant of FY 2021 PBB.</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 70% (7 out of 10) of the Congress-approved performance targets for FY 2021; deficiencies were due to uncontrollable factors</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved ease of transaction for 50% (6 out of 12) of its frontline services</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 99.26% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>No Citizen/Client Satisfaction Results; 87.06% resolution of #8888 complaints; and 50% resolution of CCB complaints</div>	
<div>11</div> <div>TOTAL SCORE</div>	<div>2</div> <div>SCORE</div>	<div>3</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>1</div> <div>SCORE</div>	
<div>55</div> <div>TOTAL POINTS</div>	<div>10</div> <div>POINTS</div>	<div>15</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>5</div> <div>POINTS</div>	
Legend:	1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting</div> <div>COMPLIANT</div>	<div>Updating of Citizen's Charter</div> <div>NON-COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>COMPLIANT</div>	<div>Submission and review of SALN</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</div> <div>NON-COMPLIANT</div>	<div>Posting of Indicative FY 2022 APP-non CSE</div> <div>COMPLIANT</div>	<div>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</div> <div>COMPLIANT</div>	<div>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</div> <div>NON-COMPLIANT</div>	

