FY 2021 Performance-Based Bonus Scorecard

## OFFICE OF THE GOVERNMENT CORPORATE COUNSEL

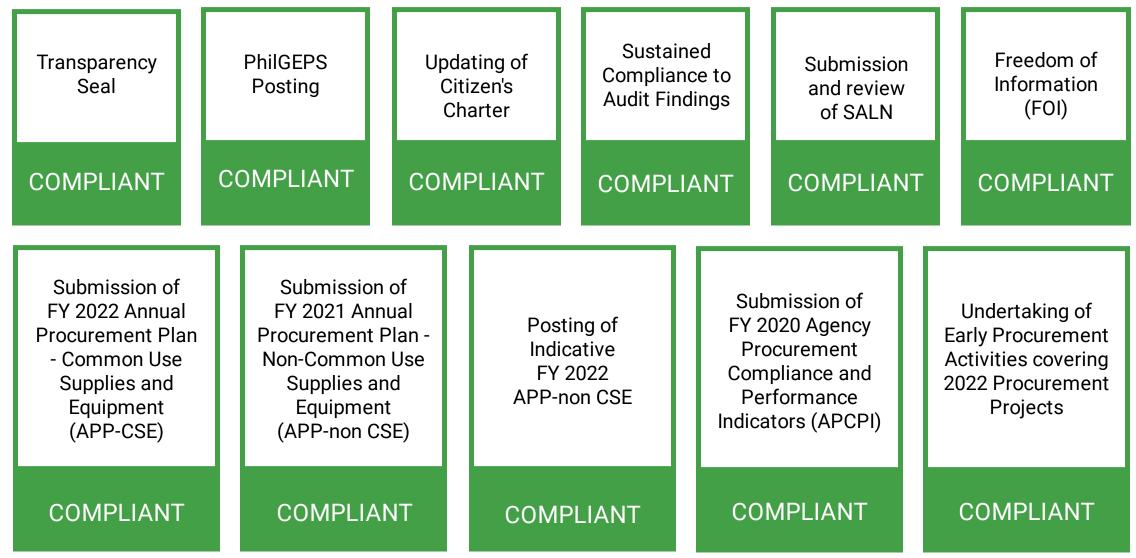
<b>ELIGIBLE</b> Eligible	PERFORMANCE RESULTS	<b>PROCESS</b> RESULTS	<b>P</b> FINANCIAL RESULTS	CITIZEN/CLIENT SATISFACTION RESULTS
personnel of OGCC are entitled to 48.75% of monthly basic salary	Achieved 75% (6 out of 8) of the Congress- approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	Achieved ease of transactions for 50% (2 out of 4) of its frontline services*	Achieved 96.59% Disbursement BUR	Achieved a 98.83% overall satisfaction rating, with no complaints received from the #8888 and CCB platforms
15 total score	2 SCORE	3 SCORE	5 score	5 score
<b>75</b> TOTAL POINTS	<b>10</b> POINTS	15 POINTS	25 POINTS	25 POINTS

Legend:	1 SCORE
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4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

## **Compliant in 11 out of 11 Agency Accountability Requirements**



\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems