





FY 2021 Performance-Based Bonus Scorecard

NATIONAL PRIVACY COMMISSION

ELIGIBLE Eligible personnel of NPC are entitled to 58.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (6 out of 6) of the Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 100% (6 out of 6) of its frontline services	 FINANCIAL RESULTS Achieved 86.03% Disbursements BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 3.56 (Satisfied) overall satisfaction rate; 15% resolution of #8888 complaints and no complaints received thru the CCB platform*
18 TOTAL SCORE	5 SCORE	5 SCORE	5 SCORE	3 SCORE
90 TOTAL POINTS	25 POINTS	25 POINTS	25 POINTS	15 POINTS

Legend:

1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)**	Undertaking of Early Procurement Activities covering 2022 Procurement Projects	
COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT	COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

