





FY 2021 Performance-Based Bonus Scorecard

NATIONAL PRIVACY COMMISSION

ELIGIBLE Eligible personnel of NPC are entitled to 65% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (6 out of 6) of the Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 100% (6 out of 6) of its frontline services	 FINANCIAL RESULTS Achieved 86.03% Disbursements BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 3.56 overall satisfaction rating, 100% resolution rate for #8888 complaints received, and no complaints received from the CCB platform
20 TOTAL SCORE	5 SCORE	5 SCORE	5 SCORE	5 SCORE
100 TOTAL POINTS	25 POINTS	25 POINTS	25 POINTS	25 POINTS
Legend: <div> 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS </div>				

Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)* NON-COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

