





FY 2021 Performance-Based Bonus Scorecard

NATIONAL LABOR RELATIONS COMMISSION

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|--|---|--|---|--|---------------------|
| ELIGIBLE Eligible personnel of NLRC are entitled to 48.75% of monthly basic salary |  PERFORMANCE RESULTS Achieved 25% (1 out of 4) of its Congress-approved performance targets for FY 2021; deficiencies were due to uncontrollable factors* |  PROCESS RESULTS Achieved ease of transaction for 66.67% (4 out of 6) of its frontline services* |  FINANCIAL RESULTS Achieved 99.89% Disbursement BUR |  CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.71 satisfaction rate and 100% resolution of #8888/CCB and complaints | |
| | 15 TOTAL SCORE | 2 SCORE | 3 SCORE | 5 SCORE | 5 SCORE |
| | 75 TOTAL POINTS | 10 POINTS | 15 POINTS | 25 POINTS | 25 POINTS |

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

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| Transparency Seal COMPLIANT | PhilGEPS Posting COMPLIANT | Updating of Citizen's Charter COMPLIANT | Sustained Compliance to Audit Findings COMPLIANT | Submission and review of SALN COMPLIANT | Freedom of Information (FOI) COMPLIANT |
| Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT | Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT | Posting of Indicative FY 2022 APP-non CSE COMPLIANT | Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT | Undertaking of Early Procurement Activities covering 2022 Procurement Projects** NON-COMPLIANT | |

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

