





FY 2021 Performance-Based Bonus Scorecard

NATIONAL KIDNEY AND TRANSPLANT INSTITUTE

ELIGIBLE Eligible personnel of NKTl are entitled to 61.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 80% (4 out of 5) of its Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factor	 PROCESS RESULTS Achieved targets to ease transaction (streamlining, digitization, standardization) in all frontline services	 FINANCIAL RESULTS Achieved 100% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 91.36% satisfaction rate; 100% resolution rate of #8888 and CCB complaints	
	19 TOTAL SCORE	4 SCORE	5 SCORE	5 SCORE	5 SCORE
	95 TOTAL POINTS	20 POINTS	25 POINTS	25 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting** COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)** NON-COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

