FY 2021 Performance-Based Bonus Scorecard

NATIONAL CONCILIATION AND MEDIATION BOARD

ELIGIBLE

Eligible personnel of NCMB are entitled to 55.25% of monthly basic salary



PERFORMANCE RESULTS

Achieved 84.62%
(11 out of 13)
of the Congressapproved
performance
targets for FY
2021; deficiencies
due to
uncontrollable
factors



PROCESS RESULTS

Achieved ease of transaction for 60% (6 out of 10) of its frontline services*



FINANCIAL RESULTS

Achieved 97.57% Disbursement BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 95.29% satisfaction rate and no #8888/CCB and complaints received

17
TOTAL SCORE

SCORE SCORE

3 SCORE 5 SCORE 5 SCORE

85
TOTAL POINTS

20 POINTS

15
POINTS

25
POINTS

25
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting**

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN**

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)**

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects**

> NON-COMPLIANT

^{*}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.