





FY 2021 Performance-Based Bonus Scorecard

# NATIONAL BOOK DEVELOPMENT BOARD

<p><b>NOT ELIGIBLE</b></p> <p>The NBDB achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.</p>	<p></p> <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 67.57% (25 out of 37) of the Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors</p>	<p></p> <p><b>PROCESS RESULTS</b></p> <p>Achieved ease of transaction for 72% (18 out of 25) of its frontline services</p>	<p></p> <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 98% Disbursements BUR</p>	<p></p> <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved Satisfied to Very Satisfied satisfaction rate; 64.29% resolution of #8888 complaints; and 100% resolution of CCB complaints</p>
	<p><b>12</b></p> <p>TOTAL SCORE</p>	<p><b>5</b></p> <p>SCORE</p>	<p><b>1</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>
<p><b>60</b></p> <p>TOTAL POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>5</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>5</b></p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

## Compliant in 5 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPS Posting</p> <p><b>NON-COMPLIANT</b></p>	<p>Updating of Citizen's Charter</p> <p><b>NON-COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>NON-COMPLIANT</b></p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p><b>NON-COMPLIANT</b></p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p><b>NON-COMPLIANT</b></p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p><b>NON-COMPLIANT</b></p>	

