





FY 2021 Performance-Based Bonus Scorecard
INSURANCE COMMISSION

ELIGIBLE Eligible personnel of IC are entitled to 45.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 60% (3 out of 5) performance indicators of the Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	 PROCESS RESULTS Achieved ease of transaction for 80.5% (70 out of 87) of its services	 FINANCIAL RESULTS Achieved 90% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 98.5% satisfaction rate with 100% resolved #8888/CCB complaints*	
	14 TOTAL SCORE	2 SCORE	4 SCORE	5 SCORE	3 SCORE
	70 TOTAL POINTS	10 POINTS	20 POINTS	25 POINTS	15 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)** NON-COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

