





HUMAN SETTLEMENTS ADJUDICATION COMMISSION

ELIGIBLE Eligible personnel of HSAC are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 60% (3 out of 5) of its Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	 PROCESS RESULTS Achieved ease of transaction for 50% (1 out of 2) of its frontline services *	 FINANCIAL RESULTS Achieved 96.57% Disbursements BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved good satisfactory rate and 100% #8888/CCB complaints resolved
15 TOTAL SCORE	2 SCORE	3 SCORE	5 SCORE	5 SCORE
75 TOTAL POINTS	10 POINTS	15 POINTS	25 POINTS	25 POINTS
Legend:				
1 SCORE = 5 POINTS				
2 SCORE = 10 POINTS				
3 SCORE = 15 POINTS				
4 SCORE = 20 POINTS				
5 SCORE = 25 POINTS				

Compliant in 7 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting**	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects **
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

