

FY 2021 Performance-Based Bonus Scorecard
FOREIGN SERVICE INSTITUTE

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| ELIGIBLE Eligible personnel of FSI are entitled to 55.25% of monthly basic salary | PERFORMANCE RESULTS Achieved 83.3% (5 out of 6) of its Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors | PROCESS RESULTS Achieved ease of transaction for 80% (8 out of 10) of its frontline services | FINANCIAL RESULTS Achieved 94.06% Disbursement BUR | CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 3.8 overall satisfaction rate and did not receive complaints from the #8888 and CCB platforms |
| | 17 TOTAL SCORE | 4 SCORE | 4 SCORE | 5 SCORE |
| 85 TOTAL POINTS | 20 POINTS | 20 POINTS | 25 POINTS | 20 POINTS |

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

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| Transparency Seal COMPLIANT | PhilGEPS Posting COMPLIANT | Updating of Citizen's Charter COMPLIANT | Sustained Compliance to Audit Findings COMPLIANT | Submission and review of SALN** COMPLIANT | Freedom of Information (FOI) COMPLIANT |
| Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT | Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT | Posting of Indicative FY 2022 APP-non CSE* NON-COMPLIANT | Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT | Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT | |

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

