#### FY 2021 Performance-Based Bonus Scorecard

### FERTILIZER AND PESTICIDE AUTHORITY

#### **ELIGIBLE**

Eligible
personnel of
FPA are
entitled to
55.25% of
monthly basic
salary



## PERFORMANCE RESULTS

Achieved 100%
(4 out of 4) of the
Congressapproved
performance
targets for FY
2021



## PROCESS RESULTS

Achieved ease of transaction for 95% (38 out of 40) of its frontline services



## FINANCIAL RESULTS

Achieved 89.67% Disbursement BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 4.62 satisfaction rate; 95% resolution of #8888 complaints and no complaints received from the CCB platform\*

17
TOTAL SCORE

5 SCORE

4 SCORE 5 SCORE 3 SCORE

85
TOTAL POINTS

25
POINTS

20 POINTS

25
POINTS

15
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of
FY 2020 Agency
Procurement
Compliance and
Performance
Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement

Projects\*\*

NON-COMPLIANT

<sup>\*\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.