

FY 2021 Performance-Based Bonus Scorecard

**DEPARTMENT OF HEALTH -
OFFICE OF THE SECRETARY**

<div>NOT ELIGIBLE</div> <div>The DOH- OSEC achieved 65 points and is Not Eligible for the grant of FY 2021 PBB.</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 72.22% (26 out of 36) of its Congress- approved performance targets for FY 2021; deficiencies due to uncontrollable factors</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved ease of transaction for at least 80% of its frontline services</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 76.38% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>Achieved Satisfactory to Very Satisfactory rate; 75.14% resolution of #8888 complaints; and 96.55% (OSEC) and 100% (HFs) resolution of CCB complaints</div>
<div>13</div> <div>TOTAL SCORE</div>	<div>2</div> <div>SCORE</div>	<div>4</div> <div>SCORE</div>	<div>4</div> <div>SCORE</div>	<div>3</div> <div>SCORE</div>
<div>65</div> <div>TOTAL POINTS</div>	<div>10</div> <div>POINTS</div>	<div>20</div> <div>POINTS</div>	<div>20</div> <div>POINTS</div>	<div>15</div> <div>POINTS</div>
<div>Legend:</div> <div>1 SCORE = 5 POINTS</div> <div>2 SCORE = 10 POINTS</div> <div>3 SCORE = 15 POINTS</div> <div>4 SCORE = 20 POINTS</div> <div>5 SCORE = 25 POINTS</div>				

Compliant in 6 out of 11 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting</div> <div>NON- COMPLIANT</div>	<div>Updating of Citizen's Charter</div> <div>COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>NON- COMPLIANT</div>	<div>Submission and review of SALN</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</div> <div>NON- COMPLIANT</div>	<div>Posting of Indicative FY 2022 APP-non CSE</div> <div>COMPLIANT</div>	<div>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</div> <div>NON- COMPLIANT</div>	<div>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</div> <div>NON- COMPLIANT</div>	

