





FY 2021 Performance-Based Bonus Scorecard

DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY

<p>NOT ELIGIBLE</p> <p>The DICT achieved 50 points and is Not Eligible for the grant of FY 2021 PBB.</p>	 <p>PERFORMANCE RESULTS</p> <p>Achieved 50% (10 out of 20) Congress-approved performance targets for FY 2021; failure to meet the target for 5 indicators is due to uncontrollable factors, while the deficiencies for 5 indicators are due to controllable factors</p>	 <p>PROCESS RESULTS</p> <p>Achieved ease of transaction for 20% (1 out of 5) of its frontline services</p>	 <p>FINANCIAL RESULTS</p> <p>Achieved 51.45% Disbursements BUR</p>	 <p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved a 3.61 overall satisfaction rate for the PNPKI system and 65.6% overall satisfaction rate for the Government Video Conferencing Service (GVCS); with 8% resolution rate of #8888 complaints and 100% resolution rate of CCB complaints</p>	
	<p>10</p> <p>TOTAL SCORE</p>	<p>1</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>
	<p>50</p> <p>TOTAL POINTS</p>	<p>5</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 5 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p>NON-COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>	<p>Updating of Citizen's Charter</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>NON-COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p>NON-COMPLIANT</p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p>COMPLIANT</p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>NON-COMPLIANT</p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p>NON-COMPLIANT</p>	

