FY 2021 Performance-Based Bonus Scorecard

DEPARTMENT OF HUMAN SETTLEMENTS AND URBAN DEVELOPMENT

#### NOT ELIGIBLE

The DHSUD achieved 45 points and is Not Eligible for the grant of FY 2021 PBB.



# PERFORMANCE RESULTS

Achieved 35.29%
(6 out of 17)
Congressapproved
performance
targets for FY
2021; deficiencies
due to
uncontrollable
factors



## PROCESS RESULTS

No demonstrated ease of transaction.



### FINANCIAL RESULTS

Achieved 98.91% Disbursements BUR



#### CITIZEN/CLIENT SATISFACTION RESULTS

No Citizen/Client
Satisfaction
Results; 0%
resolution of
#8888
complaints; and
100% resolution
of CCB
complaints

TOTAL SCORE

2

SCORE

SCORE

5 SCORE

SCORE

45
TOTAL POINTS

10

**POINTS** 

**D**POINTS

25

POINTS

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 6 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

NON-COMPLIANT Freedom of Information (FOI)

NON-COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

> NON-COMPLIANT









