





FY 2021 Performance-Based Bonus Scorecard

DEPARTMENT OF AGRARIAN REFORM

ELIGIBLE Eligible personnel of DAR are entitled to 55.25% of monthly basic salary	 PERFORMANCE RESULTS Achieved 83.33% (10 out of 12) of its Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factors	 PROCESS RESULTS Achieved ease of transaction for 76.27% (45 out of 59) of its frontline services*	 FINANCIAL RESULTS Achieved 94.57% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 4.74 satisfaction rate; 100% resolution of #8888 complaints and 100% resolution of complaints received from the CCB platform	
	17 TOTAL SCORE	4 SCORE	3 SCORE	5 SCORE	5 SCORE
	85 TOTAL POINTS	20 POINTS	15 POINTS	25 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting** NON-COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)** NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects ** NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

