





FY 2021 Performance-Based Bonus Scorecard

COMMISSION ON HIGHER EDUCATION

<p>ELIGIBLE</p> <p>Eligible personnel of CHED are entitled to 48.75% of monthly basic salary</p>	 <p>PERFORMANCE RESULTS</p> <p>Achieved 91.67% (11 out of 12) of its Congress-approved performance targets for FY 2021; deficiency due to uncontrollable factor</p>	 <p>PROCESS RESULTS</p> <p>Achieved ease of transaction for 80.6% (25 out of 31) of its frontline services</p>	 <p>FINANCIAL RESULTS</p> <p>Achieved 67.1% Disbursement BUR</p>	 <p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved 4.77 satisfaction rate with unresolved #8888 complaints*</p>	
	<p>15</p> <p>TOTAL SCORE</p>	<p>4</p> <p>SCORE</p>	<p>4</p> <p>SCORE</p>	<p>4</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>
	<p>75</p> <p>TOTAL POINTS</p>	<p>20</p> <p>POINTS</p>	<p>20</p> <p>POINTS</p>	<p>20</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 9 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>COMPLIANT</p>	<p>Updating of Citizen's Charter</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**</p> <p>NON-COMPLIANT</p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p>COMPLIANT</p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>COMPLIANT</p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects**</p> <p>NON-COMPLIANT</p>	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

