FY 2021 Performance-Based Bonus Scorecard

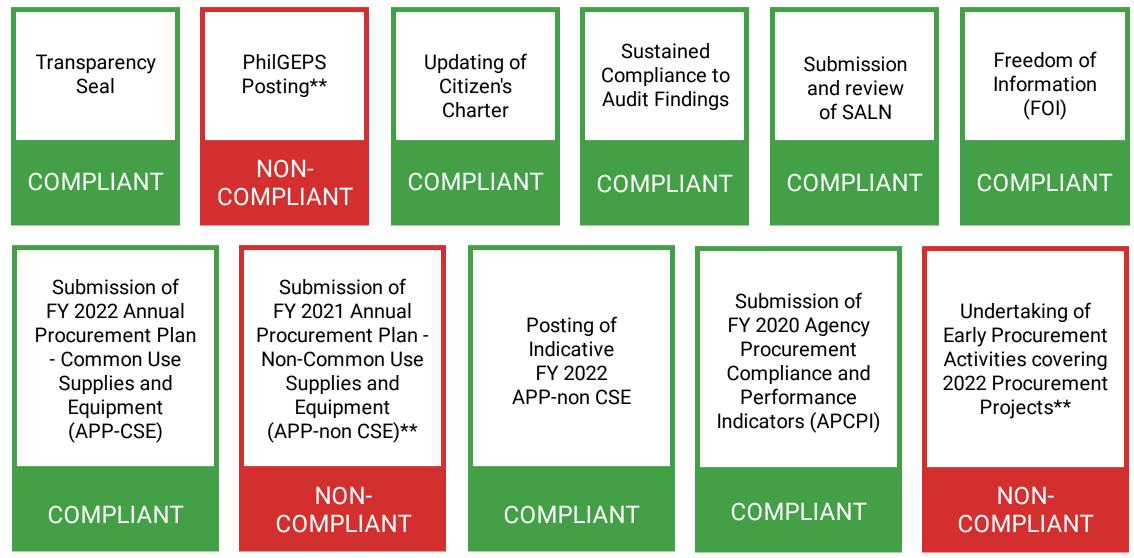
## **BUREAU OF JAIL MANAGEMENT AND PENOLOGY**

<section-header><section-header><text></text></section-header></section-header>	Image: constraint of the constra	<section-header>ControlPROCESSPROCESSAchieved ease of transaction in 18.18% (2 out of 1) of its frontline services*</section-header>	FINANCIAL RESULTSAchieved 97.15% Disbursement BUR	OCITIZEN/CLIENT SATISFACTION RESULTSDid not conduct CCSS; 100% resolution of complaints received thru the #8888 and CCB platforms*
<b>14</b>	5	3	5	1
TOTAL SCORE	score	score	score	SCORE
<b>70</b>	25	<b>15</b>	25	5
TOTAL POINTS	POINTS	POINTS	POINTS	POINTS

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5 SCORE = 25 POINTS

## **Compliant in 8 out of 11 Agency Accountability Requirements**



\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

\*\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems