FY 2021 Performance-Based Bonus Scorecard

BUREAU OF IMMIGRATION

NOT ELIGIBLE

The BI achieved 65 points and is Not Eligible for the grant of FY 2021 PBB.



PERFORMANCE RESULTS

Achieved 50%
(2 out of 4) of the
Congressapproved
performance
targets for FY
2021; deficiencies
due to
uncontrollable



PROCESS RESULTS

Achieved ease of transaction for 39% (19 out of 49) of its frontline services



FINANCIAL RESULTS

Achieved 80% Disbursement BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 87.34% overall weighted average satisfaction rate; 85.71% resolution of #8888 and 100% resolution of CCB complaints

13
TOTAL SCORE

2 SCORE

factors

3 SCORE

5 SCORE 3 SCORE

65
TOTAL POINTS

10
POINTS

15
POINTS

25
POINTS

15
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

> NON-COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

> NON-COMPLIANT









