#### FY 2021 Performance-Based Bonus Scorecard

# ARMED FORCES OF THE PHILIPPINES GENERAL HEADQUARTERS

#### NOT ELIGIBLE

The AFP-GHQ achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.



## PERFORMANCE RESULTS

Achieved 78%
(7 out of 9) of the
Congressapproved
performance
targets for FY
2021; failure to
meet the targets
for 2 indicators
are due to



## PROCESS RESULTS

Achieved ease of transaction for 32% (16 out of 50) of its frontline services\*



## FINANCIAL RESULTS

Achieved 79.62% Disbursement BUR



## CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 93.32% satisfaction rate; 28.57% resolution of #8888 complaints; and 0% resolution of CCB complaints\*

12
TOTAL SCORE

SCORE

uncontrollable

factors\*

3 SCORE 4 SCORE

3

SCORE

60
TAL POINTS

10

POINTS

15

**POINTS** 

20

**POINTS** 

IJ

**POINTS** 

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

**COMPLIANT** 

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

**COMPLIANT** 

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

NON-COMPLIANT









