





ARMED FORCES OF THE PHILIPPINES - GENERAL HEADQUARTERS

NOT ELIGIBLE The AFP-GHQ achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.	 PERFORMANCE RESULTS Achieved 78% (7 out of 9) of the Congress-approved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to uncontrollable factors	 PROCESS RESULTS Achieved ease of transaction for 34% (17 out of 50) of its frontline services	 FINANCIAL RESULTS Achieved 79.62% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 93.32% satisfaction rate; 28.57% resolution of #8888 complaints; and 0% resolution of CCB complaints
12 TOTAL SCORE	2 SCORE	3 SCORE	4 SCORE	3 SCORE
60 TOTAL POINTS	10 POINTS	15 POINTS	20 POINTS	15 POINTS
Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS				

Compliant in 10 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects	
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	

