

FY 2021 Performance-Based Bonus Scorecard

# AGRICULTURAL CREDIT POLICY COUNCIL

<b>ELIGIBLE</b>  Eligible personnel of ACPC are entitled to 48.75% of monthly basic salary	 <b>PERFORMANCE RESULTS</b>  Achieved 33.33% (1 out of 3) Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	 <b>PROCESS RESULTS</b>  Achieved ease of transaction for 100% (3 out of 3) of its frontline services	 <b>FINANCIAL RESULTS</b>  Achieved 99.98% Disbursement BUR	 <b>CITIZEN/CLIENT SATISFACTION RESULTS</b>  Achieved a 4.6 (Very Satisfied) satisfaction rate; 85.71% resolution of #8888 complaints and no complaints received from the CCB platform*					
	<b>15</b> TOTAL SCORE	<b>2</b> SCORE	<b>5</b> SCORE	<b>5</b> SCORE	<b>3</b> SCORE				
	<b>75</b> TOTAL POINTS	<b>10</b> POINTS	<b>25</b> POINTS	<b>25</b> POINTS	<b>15</b> POINTS				
Legend: <table border="1" style="display: inline-table; margin-left: 10px;"> <tr> <td>1 SCORE = 5 POINTS</td> <td>2 SCORE = 10 POINTS</td> <td>3 SCORE = 15 POINTS</td> <td>4 SCORE = 20 POINTS</td> <td>5 SCORE = 25 POINTS</td> </tr> </table>					1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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## Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal  <b>COMPLIANT</b>	PhilGEPS Posting**  <b>NON-COMPLIANT</b>	Updating of Citizen's Charter  <b>COMPLIANT</b>	Sustained Compliance to Audit Findings  <b>COMPLIANT</b>	Submission and review of SALN  <b>COMPLIANT</b>	Freedom of Information (FOI)  <b>COMPLIANT</b>
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)  <b>COMPLIANT</b>	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)**  <b>NON-COMPLIANT</b>	Posting of Indicative FY 2022 APP-non CSE  <b>COMPLIANT</b>	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)  <b>COMPLIANT</b>	Undertaking of Early Procurement Activities covering 2022 Procurement Projects  <b>COMPLIANT</b>	

\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

\*\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

