



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Toll Regulatory Board	DEPARTMENT BUDGET	OVERALL RESULTS ASSESSMENT						
		OUTPUTS	PERFORMANCE INDICATORS	SERVICE/ PRODUCT RESULTS			RATING	
				FY 2017 (in million)	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET		FY 2017 ACTUAL ACCOMPLISHMENT
MAJOR FINAL OUTPUTS								
The Toll Regulatory Board's mandate is the close supervision, monitoring and regulation of the construction, operation and maintenance of toll facilities and the collection of toll fees, as well as the rate that may be charged for the use of these facilities that may allow a private investor to recoup his investments and earn a reasonable rate of return	Php14.524	Monitoring						
		Number of complaints acted upon	41 complaints acted upon	50 complaints acted upon	61	122%		
		Number of inspections conducted	176 inspection	35 inspection	162	463%		
		Increased kilometer-length of toll road	123 kilometer	70 kilometer	76	109%		
		Percentage of non-compliance with the O&M Manual/Performance Standards by the Toll Operators	20%	40%	26%	135%		
		Percentage of notices issued to the toll operators for non-compliance with the O&M Manual/Performance Standards within seven working days after inspection	81%	80%	84%	105%		
		Enforcement						
		Number of traffic violations detected/recorded	5,740 violations	1,200 violations	1,639	137%		
		Percentage of traffic violations detected by TRB against the total number of apprehensions recorded by Toll Operators	77%	50%	57%	114%		
		Percentage of notices issued to toll operators for non-apprehension of motorists' traffic violations within seven working days after validation of the reports	100%	80%	100%	125%		
		STO and GASS						
		SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation.	100%	100%	0%	0%
STO Indicator identified by the agency head	100%			100%	100%	100%		
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php12.229	Budget Utilization Rate						
		Obligations BUR Ratio of total obligations against all allotments	95%	100%	100%	100%		
			Php28,321,565 Php29,792,796				Php28,585,450 Php28,592,319	
		Disbursements BUR Ratio of total disbursement to total obligations.	100%	100%	100%	100%		
			Php12,829,713 Php12,875,372				Php11,998,216 Php11,998,216	
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%		
		Report on Ageing of Cash Advances	100%	100%	100%	100%		
		COA Financial Reports	100%	100%	100%	100%		
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%		
		Submission of APP CSE		100%	100%	100%		
		Submission of APP non-CSE	100%	100%	100%	100%		
Submission of APCPI	100%	100%	100%	100%				

Source: Agency Form A/A-1; Assessment of DBM BMB-A