OUTPUTS NAJOR FINAL OUTPUTS Science and Technology Information Services	FY 2017 (in million) Php32.280	PERFORMANCE INDICATORS Number of clients served Percentage of clients who rate the service as satisfactory or better Percentage of inquiries where reference materials were provided within five (5) minutes Number of promotion services rendered	943,471 clients 100% 1,408	1,202,371 clients 90%	1,555,262 clients 100%	129% 1111%
icience and Technology	Php32.280	Percentage of clients who rate the service as satisfactory or better Percentage of inquiries where reference materials were provided within five (5) minutes Number of promotion	100% 100%	90% 90%	clients	111%
	Php32.280	Percentage of clients who rate the service as satisfactory or better Percentage of inquiries where reference materials were provided within five (5) minutes Number of promotion	100% 100%	90% 90%	clients	111%
		rate the service as satisfactory or better Percentage of inquiries where reference materials were provided within five (5) minutes Number of promotion	100%	90%		
		where reference materials were provided within five (5) minutes Number of promotion			100%	111%
Information Services			1,408			
			promotion services	1,079 promotion services	1,342 promotion services	1249
ience and inology mation		Percentage of clients who rate the service as satisfactory or better	90%	90%	90%	100
		Percentage of services rendered monthly	225%	90%	96%	107
TO and GASS						
SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO- aligned documentation and implementation	100%	100%	100%	100
raining. It shall so establish and maintain a science and technology databank and library, and disseminate science and technology information. GENERAL ADMINISTRATIVE SUPPORT SERVICES		Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments.	96% Php60,400,000	100%	98% Php58,552,357	98%
			Php63,041,000		Php59,752,361	
		Disbursements BUR Ratio of total disbursement to total obligations.	96% Php58,201,000	100%	76% Php44,377,236	76°
			Php60,400,000			
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100
		Report on Ageing of Cash Advances	100%	100%	100%	100
		COA Financial Reports	100%	100%	100%	100
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100
		Submission of APP CSE		100%	100%	100
	SUPPORT TO OPERATIONS GENERAL ADMINISTRATIVE	SUPPORT TO OPERATIONS Php29.638 GENERAL ADMINISTRATIVE	SUPPORT TO OPERATIONS Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation Php29.638 Budget Utilization Rate Obligations BUR Ratio of total obligations against all allotments. Disbursements BUR Ratio of total disbursement to total obligations. Public Financial Management Budget and Financial Accountability Reports ((FFARS)) GENERAL ADMINISTRATIVE SUPPORT SERVICES COA Financial Reports Full Compliance with at least 30% of the prior years' COA Audit Recommendations	SUPPORT TO OPERATIONS Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation Php29.638 Budget Utilization Rate Obligations BUR Ratio of total obligations against all allotments. Disbursements BUR Ratio of total disbursement to total obligations. Disbursements BUR Ratio of total disbursement to total obligations. Php60,400,000 Php63,041,000 Php66,400,000 Php66,400,000 Php60,400,000 Php60,400,000 Php60,400,000 Public Financial Management reporting requirements Budget and Financial Accountability Reports (BFARS) Report on Ageing of Cash Advances COA Financial Reports 100% Full Compliance with at least 30% of the prior years' COA Audit Recommendations Submission of APP CSE	SUPPORT TO OPERATIONS Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation Php29.638 Php29.638 Budget Utilization Rate Obligations BUR Ratio of total obligations against all allotments. Disbursements BUR Ratio of total disbursement to total obligations. Php60,400,000 Php63,041,000 Php58,201,000 Php58,201,000 Php60,400,000	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation implementation and implementation Php29.638 Budget Utilization Rate Php29.638 Budget Utilization Rate

100%

100%

Submission of APCPI

100%

100%

Source: Agency Form A/A-1; Assessment of DBM BMB-E