



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS							
Administration of Veterans' Pension and Benefits Program	Php378.906	Number of pension and other benefit payments made	241,378 payments made	212,618 payments made	219,880 payments made	103%	
		Number of pensioners and beneficiaries	205,754 pensioners/beneficiaries	185,506 pensioners/beneficiaries	186,884 pensioners/beneficiaries	101%	
		Percentage of payments made over the last three (3) years that are found to be invalid	0.11%	0.50%	0.11%	178%	
		Percentage of valid benefit claims made within 10 working days of receipt of completed documents	92%	90%	91%	101%	
		Percentage of regular pension payments made into the beneficiaries accounts on the due date	100%	100%	100%	100%	
Preservation and Development Services for Military Shrines	Php64.380	Number of shrines maintained	8 shrines	7 shrines	8 shrines	114%	
		Number of veteran commemorative events managed	14 events	13 events	18 events	138%	
		Percentage of stakeholders who rated the commemorative events as good or better	99%	90%	100%	111%	
		Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	99%	90%	99%	110%	
		Percentage of commemorative events that are completed within program schedule	100%	100%	100%	100%	
		Percentage of shrines that are maintained on a daily basis	100%	100%	100%	100%	
STO and GASS							
SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%	
		Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%	
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php83.256	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations against all allotments.	97%	100%	100%	100%	
			Php342,763,000 Php353,676,000		Php777,253,000 Php777,253,000		
		Disbursements BUR Ratio of total disbursement to total obligations.	99%	100%	99%	99%	
			Php338,432,000 Php342,763,000		Php735,527,000 Php746,275,000		
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing of Cash Advances	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%	
Submission of APP CSE		100%	100%	100%			
Submission of APP non-CSE	100%	100%	100%	100%			
Submission of APCPI	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-D