



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Professional Regulation Commission	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				RATING	
		PERFORMANCE INDICATORS	SERVICE/ PRODUCT RESULTS				
			FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT		
MAJOR FINAL OUTPUTS							
<p>The Professional Regulation Commission administers, implements, and enforces the regulatory laws and policies of the country with respect to the regulation and licensing of the various profession and occupations under its jurisdiction, including the enhancement and maintenance of professional and occupational standards and ethics and the enforcement of the rules and regulations relative thereto.</p>	Php575.078	Licensing and Registration					
		Number of license registration and certification applications acted upon (initial registration)	202,328 applications	193,789 applications	185,904	96%	
		Percentage of licensed professionals with one or more complaints in the last 3 years	0.00035%	0.0022%	0.00037%	183%	
		Percentage of applications acted upon within two (2) days of filing	100%	100%	100% 511,662 applications	100%	
		Monitoring					
		Number of investigations on administrative complaints		1,768 investigations	1,806 investigations	102%	
	Number of licensed, registered or certified professionals with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of professionals with one or more recorded breaches or complaints	0%	0%	0%	100%		
	Percentage of complaints against professionals responded to within two (2) days after filing of complaint	100%	100%	100% 679 complaints	100%		
	Percentage of cases resolved within three (3) months	4%	4%	6%	150%		
	STO and GASS						
	SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php165.551	Budget Utilization Rate				
Obligations BUR Ratio of total obligations against all allotments.			89% Php693,486,000 Php782,657,000	100%	97% Php519,212,000 Php533,328,000	97%	
Disbursements BUR Ratio of total disbursement to total obligations.		81% Php311,425,000 Php386,375,000	100%	75% Php652,385,000 Php867,255,000	75%		
Public Financial Management reporting requirements of COA and DBM							
Budget and Financial Accountability Reports (BFARs)		100%	100%	100%	100%		
Report on Ageing of Cash Advances		100%	100%	0%	0%		
COA Financial Reports		100%	100%	100%	100%		
Full Compliance with at least 30% of the prior years' COA Audit Recommendations			100%	100%	100%		
Submission of APP CSE			100%	100%	100%		
Submission of APP non-CSE		100%	100%	100%	100%		
Submission of APCPI	100%	100%	0%	0%			

Source: Agency Form A/A-1; Assessment of DBM BMB-B