



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Overseas
Employment
Administration

OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				
		SERVICE / PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS						
Overseas Employees Welfare Services	Php140.652	Number of workers monitored	2,004,498 workers	2,024,744 workers	0 workers	0%
		Number of overseas Filipino workers provided with assistance	17,710 OFW	8,757 OFW	0 OFW	0%
		Percentage of overseas workers who rate support services of POEA as good or better	95%	90%	0%	0%
		Percentage of requests for assistance acted upon within 24 hours	100% 17,754 requests acted upon	100%	0% requests acted upon	0%
Overseas Employment Regulation Services	Php106.033	Licensing Program				
		Number of license, registration and accreditation applications acted upon	40,554 applications	36,722 applications	0 applications	0%
		Number of overseas Filipino workers contracts reviewed	2,551,826 OFW	2,525,152 OFW	0 OFW	0%
		Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/accreditation breaches over the past 2 years	14% 167 out of 1,201 complaints or breaches	30%	0% complaints or breaches	0%
		Percentage of applications processed within five (5) days	100% 374 applications	100%	0% applications	0%
		Monitoring				
		Number of inspections and assessments undertaken	1,611 inspections and assessments	1,120 inspections and assessments	0 inspections and assessments	0%
		Percentage of inspections that result in one (1) or more detected violations	2%	10%	0%	0%
		Percentage of licensed, registered and accredited agencies subject to two (2) or more inspections in the last two (2) years	95% 1,139 out of 1,201 agencies	90%	0% agencies	0%
		Enforcement				
		Number of enforcement cases undertaken	480 cases	430 cases	0 cases	0%
		Number of licensed, registered or accredited agencies with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of agencies with one or more recorded breaches or complaints	11.89% 44 out of 370 complaints or breaches	30%	0% complaints or breaches	0%
		Percentage of enforcement cases that result in a favorable judgement	100% 480 cases	100%	0% cases	0%
		Percentage of enforcement cases resolved within 90 days	100% 480 cases	100%	0% cases	0%
STO and GASS						
SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php136.184	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments.	94% Php518,159,864 Php548,863,662	100%	0%	0%
		Disbursements BUR Ratio of total disbursement to total obligations.	64% Php175,969,718 Php276,237,738	100%	0%	0%

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	Budget and Financial Accountability Reports (BFARs)	100%	100%	0%	0%	
	Report on Ageing of Cash Advances	100%	100%	100%	100%	
	COA Financial Reports	100%	100%	100%	100%	
	Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%	
	Submission of APP CSE		100%	0%	0%	
	Submission of APP non-CSE	100%	100%	100%	100%	
	Submission of APCPI	100%	100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-B;
 Note: POEA did not submit Forms A and A-1 for FY 2017 PBB.