



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Public Attorney's Office	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT						
		SERVICE / PRODUCT RESULTS						
		PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING		
MAJOR FINAL OUTPUTS								
<p>The Public Attorney's Office shall be the principal law office of the Government in extending free legal assistance to indigent persons in criminal, civil, labor, administrative and other quasi-judicial cases.</p> <p>Free Legal Services to Indigent Clients and Other Qualified Persons</p>	Php2,346.230	Judicial Services						
		Number of cases under management	850,298 cases	851,062 cases	906,251 cases	106%		
		Percentage of cases with favorable judgement	76% 230,831 out of 304,267 cases	73.41%	76% 240,109 out of 315,401 cases	104%		
		Percentage of request for legal assistance/ representation acted upon within two (2) working days from the date of request	100% 1,199,183 requests acted upon	100%	100% 1,246,462 requests acted upon	100%		
		Percentage of hearings for which no postponement is sought by the PAO legal representative	100% 486,435 hearings	99.90%	100% 583,637 out of 584,055 hearings	100%		
		Non-Judicial Services						
		Number of clients served (non-judicial)	5,411,808 clients	4,995,530 clients	7,248,627 clients	145%		
		Number of legal advisories provided	2,577,636 legal advisories	1,924,387 legal advisories	3,488,920 legal advisories	181%		
		Percentage of clients who rated the legal services of PAO as satisfactory or better	100% 563,678 clients	99.99%	100% 630,561 clients	100%		
		Percentage of requests for assistance that are acted upon within two hours	100% 2,336,800 requests for assistance	100%	100% 2,477,936 requests for assistance	100%		
		STO and GASS						
		SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%
				Open government Data (Composition of Open Data team, Submission of Data Sets, Posting of Data Sets)	100%	100%	100%	100%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php247.882	Budget Utilization Rate						
		Obligations BUR Ratio of total obligations against all allotments.	100% Php219,315,000 Php219,315,000	100%	100% Php180,604,000 Php180,604,000	100%		
		Disbursements BUR Ratio of total disbursement to total obligations.	100% Php219,315,000 Php219,315,000	100%	100% Php180,604,000 Php180,604,000	100%		
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%		
		Report on Ageing of Cash Advances	100%	100%	100%	100%		
		COA Financial Reports	100%	100%	100%	100%		
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%		
		Submission of APP CSE		100%	100%	100%		
		Submission of APP non-CSE	100%	100%	0%	0%		
Submission of APCPI	100%	100%	0%	0%				

Source: Agency Form A/A-1; Assessment of DBM BMB-D